

# How to Download the Free Software Guide

In order to download the free software you will need to

1. Know your school email address, username and password
2. Access the "On the Hub" website to download the software.

Free software includes Microsoft Office and Adobe products, such as Photoshop and Scrobat.

*Note: If you don't know your portal school email address please contact the school.*

Step 1: Ensure you can access your school email account.

Go to your Portal (Email Account)

<https://student.det.nsw.edu.au/>

Login with your username and password

E.g. Username: Fred.smith23

Password: mypassword

**Your Email is located at the top right-hand corner of the screen. Click 'Email'.**



Check your email (it may be empty at this stage) by clicking on the email link once you have accessed the portal. When you have registered in the "On the Hub" website you will receive an email to confirm your registration. .

Step 2: In a new tab in your browser go to "On the Hub" website

<https://nsw-students.onthehub.com/>

## Step 3: Registration

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[Sign In](#) | [Register](#)



Click on Register in the top right corner

Enter your Email Address

This is your portal username and @education.nsw.gov.au E.g.  
[Fred.smith23@education.nsw.gov.au](mailto:Fred.smith23@education.nsw.gov.au)

Click continue

Answer the remaining questions.



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[Sign In](#) | [Register](#)



### Account Registration

<b>First Name*</b> <input type="text" value="Fred"/>	<b>Last Name*</b> <input type="text" value="Smith"/>
<b>Username*</b> <input type="text" value="Fred.smith23@education.nsw.gov.au"/>	<b>Email Address*</b> <input type="text" value="Fred.smith23@education.nsw.gov.au"/> <small>Your email address will act as your username. You will use it to sign in to the WebStore.</small>
<b>Choose a Password*</b> <input type="password" value="*****"/>	<b>Confirm Password*</b> <input type="password" value="*****"/>

**Write down the password you have used.**

Once you have completed the registration go to your school email account.

<https://student.det.nsw.edu.au/>

Login with your username and password

There should be an email there to verify that you are a school student. Click on the link to verify

Step 4:

Now return to the free software site

<http://nsw-students.onthehub.com>

Login with the username and password created earlier

Click on the Software you want to download and follow the instructions.

To download software with the Secure Download Manager (SDM):

1. Sign in to your WebStore (if you are not signed in already).
2. Place your order for software. You are directed to your Order Details page when the order is complete.
3. Click the Download button. The Download Instructions page is displayed.
4. Click the Download SDM button. The SDM starts downloading.
5. When the SDM has finished downloading, double-click the downloaded file and follow the on-screen prompts to install it.
6. Click the Download .SDX button on the Download Instructions page. If the SDM does not launch automatically once the .SDX has been downloaded, find and double-click the .SDX file to launch it manually. The SDM window opens.
7. Click the Start Download button next to each item on your order that you wish to download. Download the software

*For more detailed instructions click on the help button.*

For any software you install **a serial number will be issued**. Ensure you take a copy of the serial number.

These packages are quite large. Please ensure you have enough downloads left for the month. You have 30 days to download.